## POSCO ASSAN TST ÇELİK SANAYİ ANONİM ŞİRKETİ E-SALES EXPORT GENERAL SALES TERMS&CONDITION

1-) Only one account (user name) is defined per each customer

2-) Customer should never share its user name and password with anyone else. If It is determined that user info is shared with third parties, the membership may temporarily or permanently be cancelled by Posco Assan TST

3- ) Customer accesses the system (<u>https://esales.poscoassan.com.tr/index</u>), after choosing grades, finishes,thicknesses etc, clicks order button. Final confirmation is done by Posco Assan TST.

4-) After final confirmation by Posco Assan TST, customer downloads proforma invoice and uploads stamped/signature version into system

5-) Payment term of booking via E-Sales is only based on cash before shipment/Loading. Prices are non-negotiable

6-) Upon signed proforma, payment must be released within 2 working days. In case payment is not realized on time, order will be no longer be valid and membership may be suspended/cancelled subject to Posco Assan TST decision

7-) There is no order cancellation process once customer clicks order button

8-) Minimum order quantity per each transaction is 10 mton.

9-) All prices shown in the system are based on EXW delivery term. Customer must arrange vessel/truck schedule itself. After payment release, materials must be picked up within 10 days. In case of unexpected logistic issues, terms and condition may be revised upon confirmation of Posco Assan TST

10-) The materials weight is extracted by Posco Assan TST yard's weighing machine

11-)Claim application can only be accepted if the following conditions are met

Material should be selected under Prime category on web site

Grade	Surface	Thickness	Width	Product Type			
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• The weight of each product on which the claim is based must be over 5000 kg

Any claim application is not accepted for products that do not fulfil the above conditions